



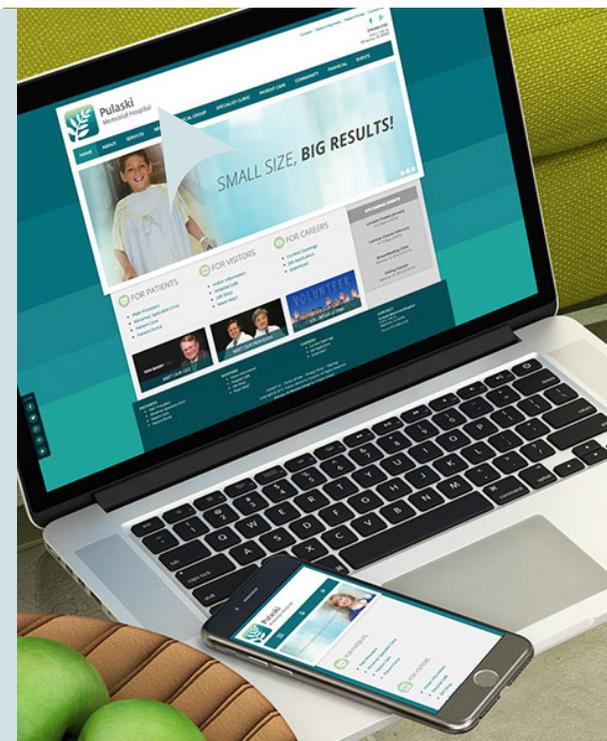
Pulaski Memorial Hospital
Medical and Surgical Group

Patient Portal



Pulaski Memorial Hospital
Medical and Surgical Group

pmhnet.com/patient-portal



Access your health
information anywhere,
anytime!

Phone: 574-946-2194
Fax: 574-946-2143
540 Hospital Dr.
Winamac, IN 46696

The Pulaski Memorial
Hospital Medical and
Surgical Group invites you
to join our patient portal.

What is a patient portal?

- A patient portal is a secure online website that gives you convenient 24-hour access to your personal health information and medical records—called an electronic health record (EHR)—from anywhere with an internet connection.

Why is a patient portal important?

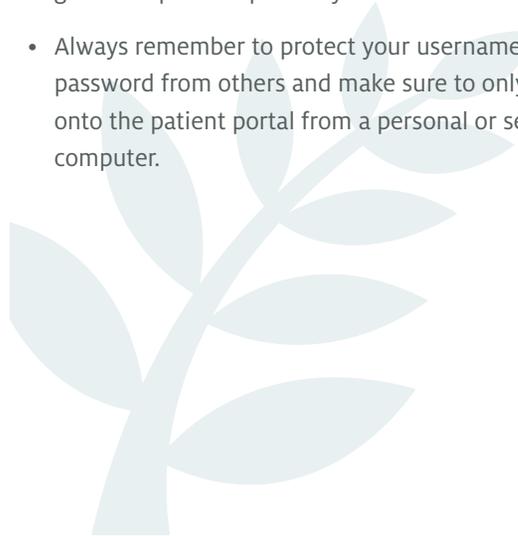
- Accessing your personal medical records through a patient portal can help you be more actively involved in your own healthcare. Accessing your family member's health information can help you take care of them more easily. Also, patient portals offer self-service options that can eliminate phone tag with your doctor and sometimes even a trip to the doctor's office.

Can my family access my portal?

- You may choose to give family members, such as parents or healthcare proxies, access to your portal.

Is my information safe?

- Yes. Patient portals have privacy and security safeguards in place to protect your health information.
- Always remember to protect your username and password from others and make sure to only log onto the patient portal from a personal or secure computer.



Registration is easy!

Follow these simple steps:

- 1 Provide us with your preferred email address so we can give you access to the patient portal.
- 2 A portal registration email is automatically sent to you containing a registration link.
- 3 Click on the registration link.
- 4 Enter the requested personal information to verify your identity.
- 5 Follow the instructions for creating a username and password.
- 6 Confirm your personal and insurance information on the next screen.

You're ready!

Online Help

There is an online help system that will explain how to use each feature in the patient portal.

Look for the question mark button in the upper right hand of the patient portal.

View all of your health information in one place:

- Lab results
- Radiology reports
- Allergies and medications
- Vital signs
- Past medical history
- Upcoming and past appointments

What do I do if:

I don't receive a registration email?

Be patient. The emails may take a few minutes to deliver. You may also check your junk mail or spam folders to see if the email was routed there. If necessary, you can call the office to resend the registration email.

Also, failure to register your portal account within 30 days will inactivate your registration. If this happens, please contact the office to send you a new registration.

I forget my password?

After you attempt to login with a username and password, click on the link that says, "Forgot Password" and follow the additional instructions. If you still need help, contact the office to reset your account.

I have an urgent issue or an emergency?

Do NOT use the patient portal. Call the PMH Medical Office Building if you need to speak with a staff member immediately. If you are experiencing an emergency, call 911 or go to the nearest emergency room.



Pulaski Memorial Hospital
Medical and Surgical Group