

My Hospital Connection

PULASKI MEMORIAL HOSPITAL PATIENT PORTAL

Pulaski Memorial Hospital is providing our patients online access to specific health information in their electronic medical record via a secure patient portal.

WHAT IS THE PATIENT PORTAL?

If you are admitted as an inpatient to Pulaski Memorial Hospital, you will be able to view the following information in your electronic medical record online after you are discharged. *Please note: It can take up to 36 hours after discharge for all of the following information to be available:*

- Allergies
- Medications
- Most Lab Results
- Summary of Care Document
- Discharge Instructions

Please note: Information from office visits to the providers in the Pulaski Memorial Hospital Medical and Surgical Group is not available via the Pulaski Memorial Hospital Patient Portal.

A limited number of same-day test and procedure results for outpatients will also be available online.

HOW DO I LOGIN?

Visit www.pmhnet.com, click 'Patient Portal', then click 'My Hospital Connection' and login with the username and password provided below.

WHO SHOULD I CONTACT IF I WANT TO SETUP A PORTAL ACCOUNT OR HAVE TROUBLE LOGGING IN OR ACCESSING THE PATIENT PORTAL?

You may contact the Admissions Department at 574-946-2100.

WHAT IF I HAVE QUESTIONS ABOUT MY MEDICAL RECORD?

You may contact the Health Information Management Department at 574-946-2102 Monday-Friday from 8:00 a.m. to 4:00 p.m.

CAN I PAY MY BILL ONLINE?

Online Bill Pay is also available via Pulaski Memorial Hospital's Patient Portal. Creating a portal account will give you the ability to make online payments on any current or previous hospital visits that have an outstanding balance. A single patient portal login will give you access to your health information as well as online bill pay.

IS MY INFORMATION SECURE?

Pulaski Memorial Hospital's Patient Portal is completely secure, so you can be confident that your private information is always protected. Only the patient – or an authorized family member – can access patient information in an account.

Username: _____

Password: _____

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REGISTERING YOUR ACCOUNT

These instructions will guide you through the registration process for the hospital patient portal. It is important to follow these instructions in the order they are given. In order to register, you will need to provide your email address at the time of registration, or come in to the hospital to complete registration.

Please note: If you were admitted to Pulaski Memorial Hospital, and were provided a login by your discharge nurse, you will not need to register, and instead can use the login information that was provided to you.

Step 1: Confirmation Email

Check your email Inbox or spam/junk folder for the confirmation message to begin your registration process. The email will be sent from "donotreply@pmhnet.com" and the subject will state "Welcome to Pulaski Memorial Hospital Thrive Patient Portal". Open the email and click the link provided. You will be transferred to <https://www.thrivepatientportal.com>, where you will be asked to register as a new user.

Step 2: Registration

This website is secure. Pulaski Memorial Hospital may not use or disclose protected health information in a manner inconsistent with its Notice of Privacy Practices.

You will be asked to enter your name, date of birth, a unique user ID and password. The email address and phone number fields are optional.

When complete, click the "REGISTER" button at the bottom of the screen.

Step 3: Choose an avatar

Choose an avatar, then click 'Submit'.

Step 4: Security Questions

Choose three security questions, fill in the answers, and then click the "Submit" button at the bottom of the screen. Your account is now setup. Click the 'Please click here to access to portal.' Link to login with your newly created username and password.

Step 5: View Clinical Information

After logging in to the patient portal, click the Medical Record box to view clinical information.

Click the visit you'd like to view clinical information on. The clinical information for that visit will be displayed after clicking the line.

Step 6: Logout

Please click your avatar (top left of the screen), then click 'Sign Out' when you are finished reviewing your clinical information. This ensures the connection is closed.